

USER MANUAL



CR2100

MANUAL VERSION 01
UPDATED: JUNE 2024

code®
by  BRADY

Statement of Agency Compliance

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Industry Canada (IC)

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Industrie Canada (IC)

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Code Reader™ 2100 User Manual Legal Disclaimer

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Code Corporation, 434 W. Ascension Way, Ste. 300, Murray, Utah 84123

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1. Introduction

Introduction

Code's CR2100 is an advanced wireless 2D barcode reader. It features inductive charging, the latest Bluetooth® Low Energy standards, and a lightweight and ergonomic design in combination with superior barcode scanning performance.

Code's CRA-A275 industrial protocol inductive charging station enables the CR2100 to communicate barcode data with industrial PLCs over PROFINET. This removes the need for a separate gateway and streamlines integration for PLC programmers.

2. Useful Configuration Codes

- 2.1** Scanning the Reset Bluetooth® Reader to Factory Defaults barcode below (M20390) will erase all custom configurations and reset the device to default settings. This will also erase any pairing information. This, however, will not erase any user settings pre-programmed at the factory.



M20390_01

- 2.2** Scanning the Reboot Reader barcode below (M20345) will power cycle the device.
Note: any settings that are not saved will be erased.



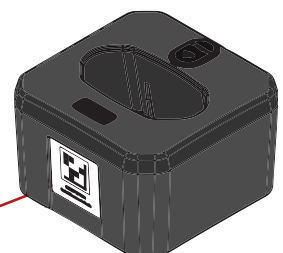
M20345_01

- 2.3** The CR2100 supports direct connection as a Bluetooth® Keyboard device with third party hosts that support Bluetooth Low Energy (such as PCs, mobile phones and tablets). Scan the BT HID Keyboard barcode below (M20381) to set the reader as a Bluetooth Keyboard device, then connect using host's device manager (on PC) or Bluetooth settings (on mobile devices). Note: this mode is not applicable when using a Code charger with embedded Bluetooth radio (CRA-A271).



M20381_01

- 2.4** To pair the CR2100 to a Bluetooth charging base and begin scanning functions, scan the Quick Connect Code on the base.



Quick Connect Code

3. CR2100 Reader & Accessories

3.1 Readers

Part Number	Description
CR2102-300	Code Reader, CR2100 (Bluetooth, Handled, Black), Battery
CR2102-300-A211-C34-MB6BK	Code Reader Kit, CR2100 (Bluetooth, Handled, Black), Battery, BT Inductive Charging Station, 3-ft USB cable, Desktop Base
CR2102-300-A211-C34	Code Reader Kit, CR2100 (Bluetooth, Handled, Black), Battery, BT Inductive Charging Station, 3-ft USB cable
CR2102-300-A211-C36-MB6BK	Code Reader Kit, CR2100 (Bluetooth, Handled, Black), Battery, BT Inductive Charging Station, 6-ft USB cable, Desktop Base
CR2102-300-A211-C36	Code Reader Kit, CR2100 (Bluetooth, Handled, Black), Battery, BT Inductive Charging Station, 6-ft USB cable
CR2102-300-A211-C34C-MB6BK	Code Reader Kit, CR2100 (Bluetooth, Handled, Black), Battery, BT Inductive Charging Station, 3-ft USB-C cable, Desktop Base
CR2102-300-A211-C34C	Code Reader Kit, CR2100 (Bluetooth, Handled, Black), Battery, BT Inductive Charging Station, 3-ft USB-C cable

3.2 Charging Stations

Part Number	Description
CRA-A211	Code Reader Accessory for CR2100 - BT Inductive Charging Station, Black (Cable Sold Separately)
CRA-A211-C34	Code Reader Accessory for CR2100 - BT Inductive Charging Station, 3-ft USB cable
CRA-A211-C36	Code Reader Accessory for CR2100 - BT Inductive Charging Station, 6-ft USB cable
CRA-A211-C34C	Code Reader Accessory for CR2100 - BT Inductive Charging Station, 3-ft USB-C cable
CRA-A274-P1	Code Reader Accessory for CR2700 & CR2100 - Quad-Bay Battery Charger, US Power Supply
CRA-A274-P6	Code Reader Accessory for CR2700 & CR2100 - Quad-Bay Battery Charger, International Power Supply Barrel Plug w/ Adapter Clips

3.3 Accessories

Part Number	Description
CRA-MB6BK-C286	Code Reader Accessory for CR2100 - Desktop Base for Inductive Charging Station, Black
CRA-B27DK-C286	Code Reader Accessory for CR2700 & CR2100 - Battery, Dark Gray
CRA-BTDG27-C286	Code Bluetooth Dongle for CR2700 & CR2100
CRA-WMB4-C286	Code Reader Accessory for CR2700 & CR2100 - Wall Mount Bracket for Inductive Charging Station
CRA-C310	Code Reader Accessory - 10-ft Straight Cable, USB-A to Micro-USB
CRA-C310C	Code Reader Accessory - 10-ft Straight Cable USB-C to Micro-USB
CRA-C34-C286	Code Reader Accessory - 3-ft Straight Cable, USB-A to Micro-USB
CRA-C34C	Code Reader Accessory - 3-ft Straight Cable USB-C to Micro-USB
CRA-C36-C286	Code Reader Accessory - 6-ft Straight Cable, USB-A to Micro USB
CRA-C36C	Code Reader Accessory - 6-ft Straight Cable USB-C to Micro USB

4. Supporting Documents & Resources

4.1 CR2100 Quick Start Guide includes general instructions on setting up and operating CR2100 readers and charging stations. (Available on the Documentation section of the CR2100 product page at codecorp.com.)

4.2 Interface Control Document, specifies the communication protocol between Code Reader hardware and application software that runs on the host computer, specific reader commands, and examples of a variety of ways to communicate and send data to the reader and command/communication types.

4.3 Configuration Control Document, specifies the reader configuration commands.

Note: The documents mentioned above are for application developers that want to integrate scan data directly into their application and control configuration of the barcode reader. These documents are available from Code Support upon request. Customers using a keyboard interface won't need these documents and should reference the Device Configuration page on codecorp.com.

The following tools and resources are also available for configuring the CR2100 Reader:

4.4 CortexTools3 is a PC software tool to configure, update, customize and manage Code Readers. It is available to download from the CR2100 product page on the Code website.

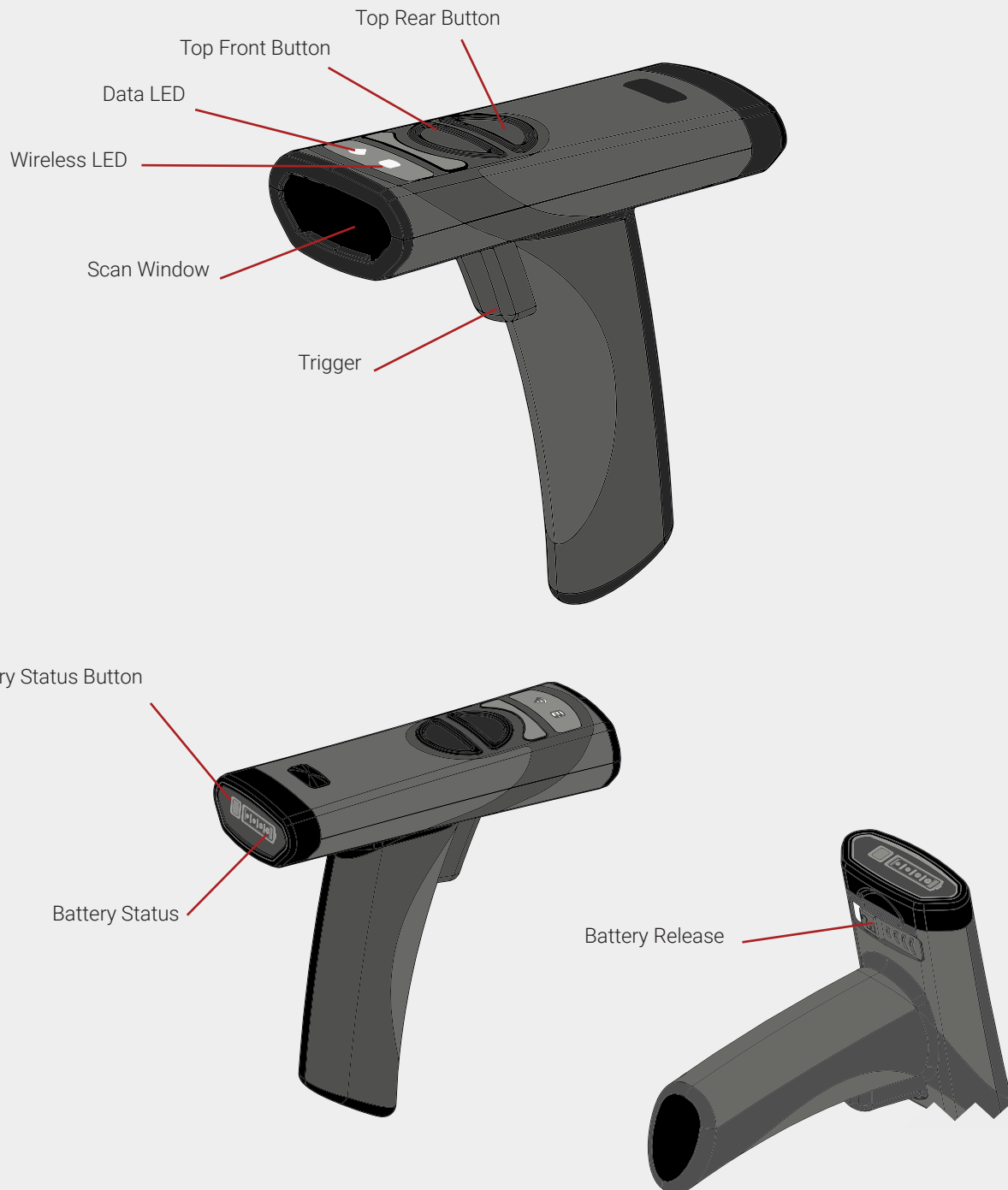
4.5 Device Configuration is an online tool to quickly generate a configuration guide using configuration manual codes for every application. It is available on codecorp.com under "Support".

5. Unpacking & Installation

Please note: CR2100 readers can only be charged by CRA-A211 series chargers. They are incompatible with any other chargers.

5.1 CR2100 Features

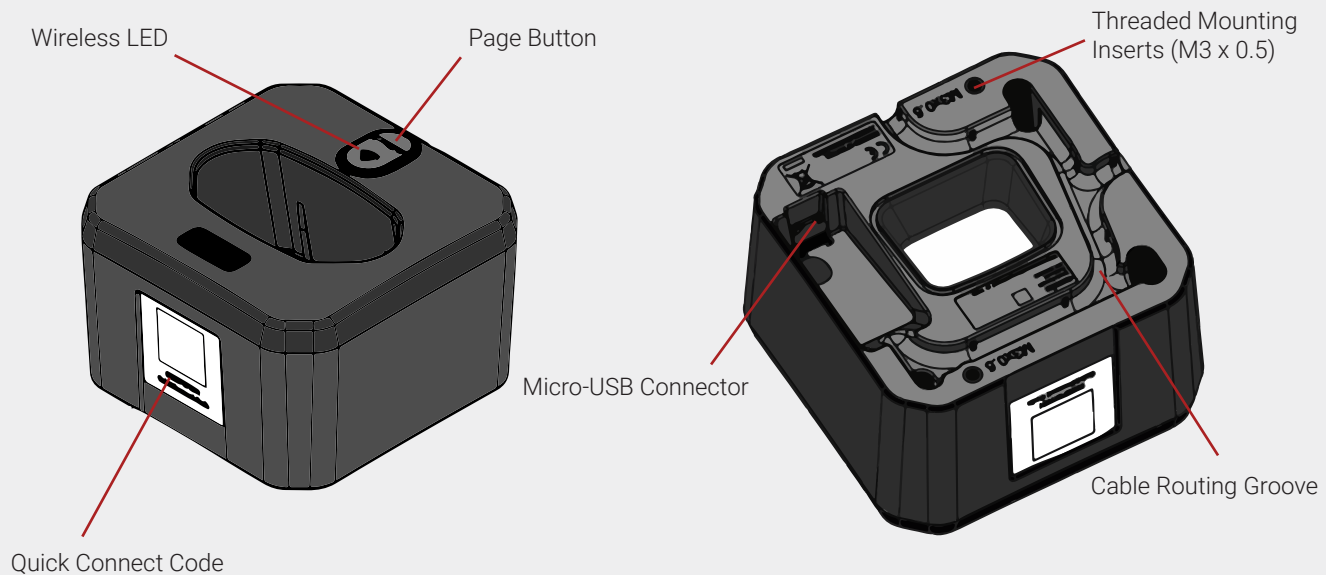
Figure 1: CR2102 Reader Features



5. Unpacking & Installation (continued)

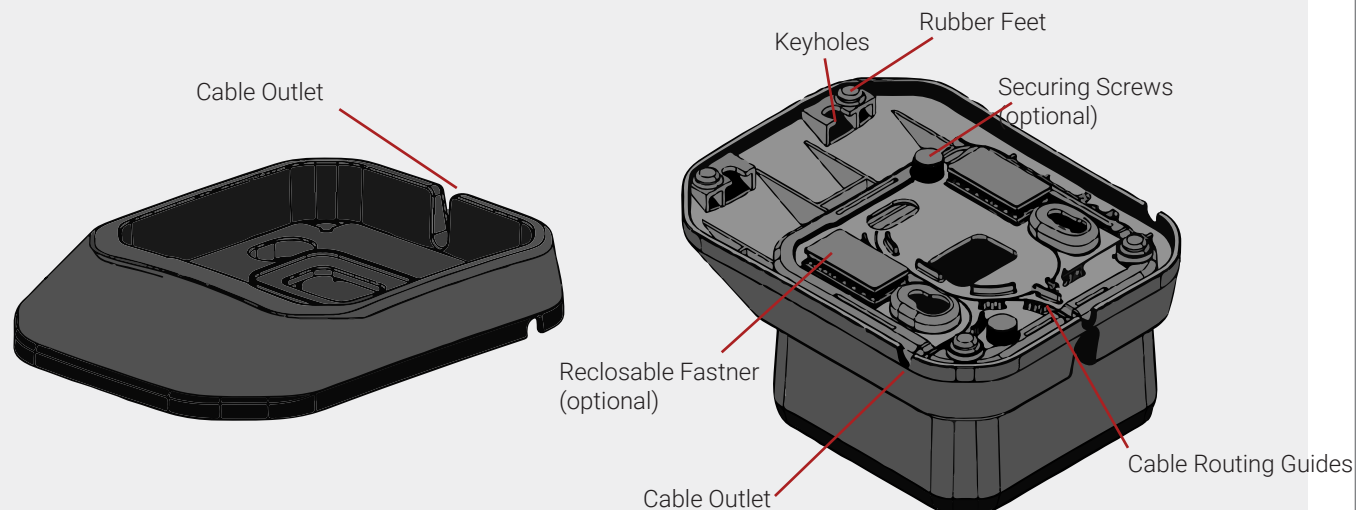
5.2 Charging Station Features

Figure 2: Charging Station Features for the CRA-A211



5.3 Desktop Base Features

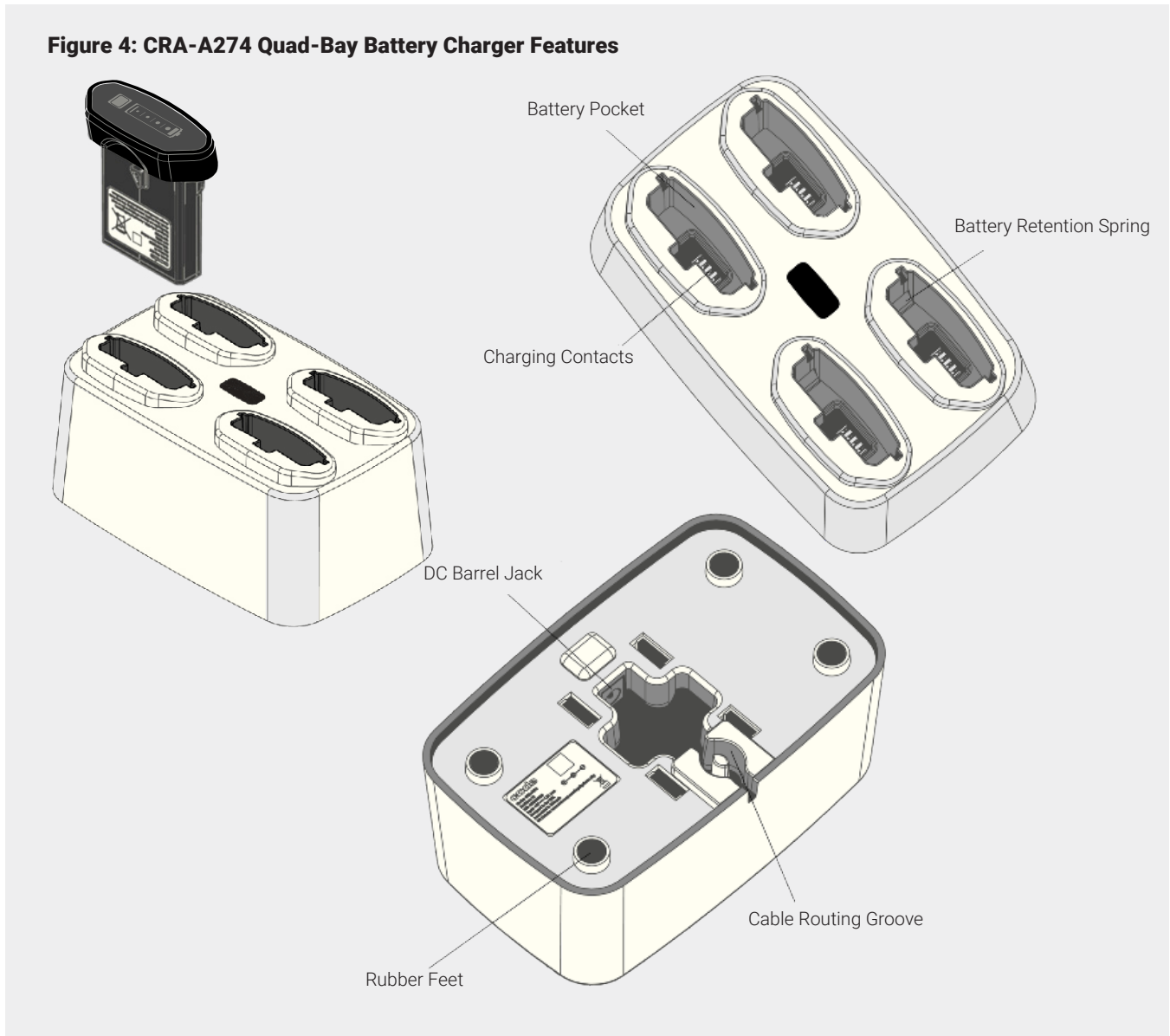
Figure 3: CRA-MB6BK-C286 Desktop Base Features



5. Unpacking & Installation (continued)

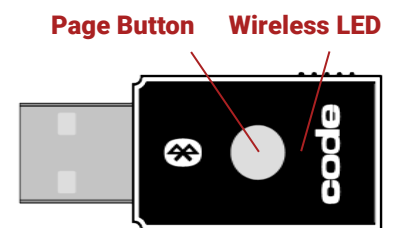
5.4 Quad-Bay Charger Features

Figure 4: CRA-A274 Quad-Bay Battery Charger Features



5.5 Bluetooth® Dongle

The Code Bluetooth Dongle provides an easy setup and reliable communication to a host PC while allowing the CR2100 to be charged in a separate location.



5. Unpacking & Installation (continued)

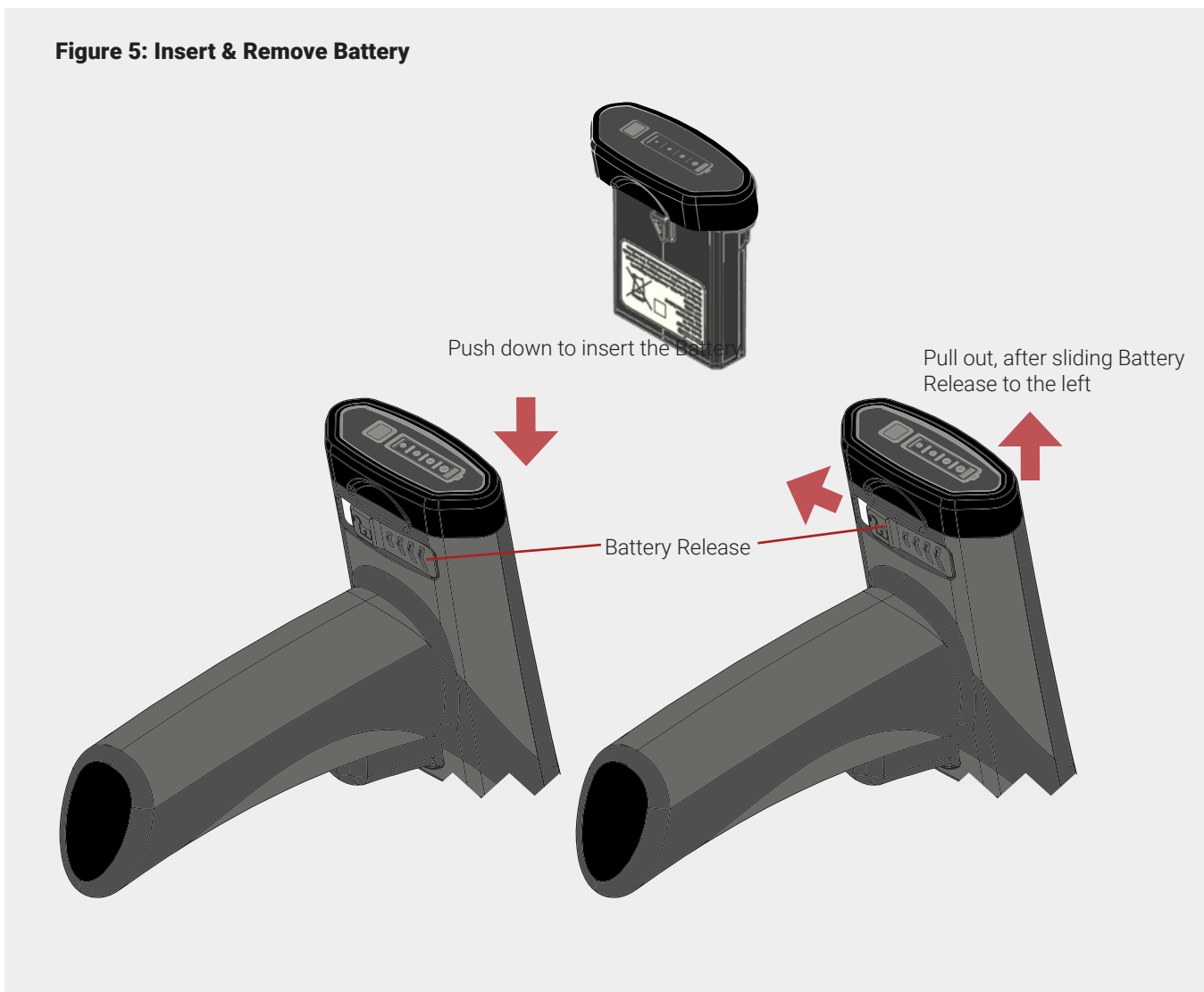
5.6 Unpacking

Open the box that contains the product, remove the reader and included accessories. Inspect for damage. If the product is damaged, please do not proceed to installation. Contact Code Support (see section 15 for information). Retain the original packaging material for potential return shipment.

5.7 Installing & Removing Battery

Only the CRA-B27DK-C286 battery is compatible with the CR2100 readers. The battery is keyed so it can only be inserted one way. Insert a B27 battery into the cavity of the reader (Figure 5) until it clicks. Hold any button on the reader (except the Power Gauge button on the battery) for half a second and the reader will start its booting sequence. When the reader successfully completes its booting sequence (in about 2 seconds), the LEDs will flash, and the reader will beep and vibrate once.

Figure 5: Insert & Remove Battery



To remove the battery, push the battery compartment latch in the direction indicated by the arrow (Figure 5) until the battery pops up slightly. Pull the battery out of the reader cavity.

5. Unpacking & Installation (continued)

5.8 Charging Station Setup

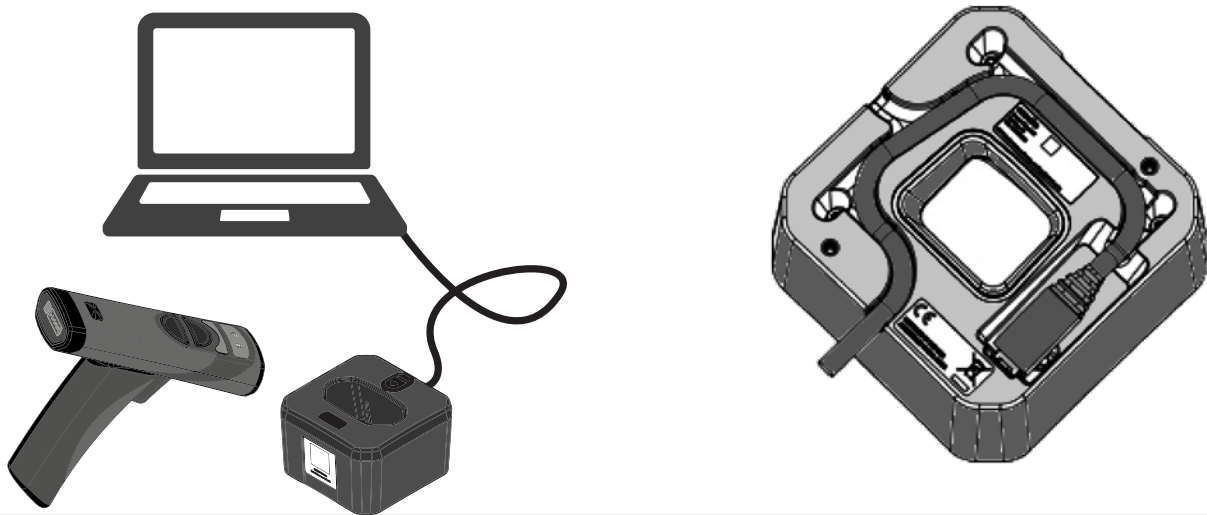
Use only cables or power supplies provided by Code to ensure proper communication with the host and to provide adequate voltage to charge the reader.

5.8.1 Insert the micro USB connector of the cable to the micro USB port on the bottom of the charging station (Figure 6).

5.8.2 Run the cable along the cable routing guides on the bottom of the charging station. If the charging station will be placed into a desktop base (CRA-MB6BK-C286), the cable should exit through the opening in the back of the charging station (see Figure 8). If the charging station will be mounted on a wall mount bracket (CRA-WMB4-C286) or a VESA mount bracket (CRA-MB7), thread the cable through one of the two cable exit holes on the bracket (see Figure 8).

Please note: the charging station may not charge consistently or at all when connected to a USB hub, even if the hub is powered.

Figure 6: Connect Charging Station



5. Unpacking & Installation (continued)

5.9 Mounting the Charging Station

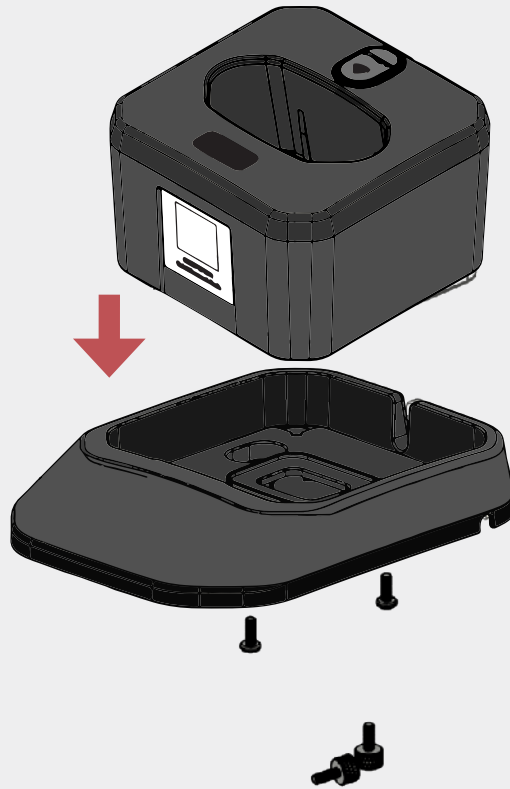
There are several mounting configurations to meet different application requirements. Choose the one suitable for your workflow.

5.9.1 Desktop Mount

The Desktop Mount provides extra charger stability when the charger is free standing on a counter or desk. Place the charging station into a desktop base (CRA-MB6BK-C286) (Figure 7). The charging station can be secured onto the base using two pan head screws supplied with the desktop base. The desktop base can be fastened onto a flat surface using included multi-use adhesive tape, if desired. Additional adhesive tape (CRA-CR27-02 or CRA-CR27-10) is available as an accessory.

Optional thumb screws (CRA-CR27-01) can also be used to fasten the charging station to the base.

Figure 7: Install & Secure Desktop Base CRA-MB6BK-C286 (thumb screws are optional and sold separately)

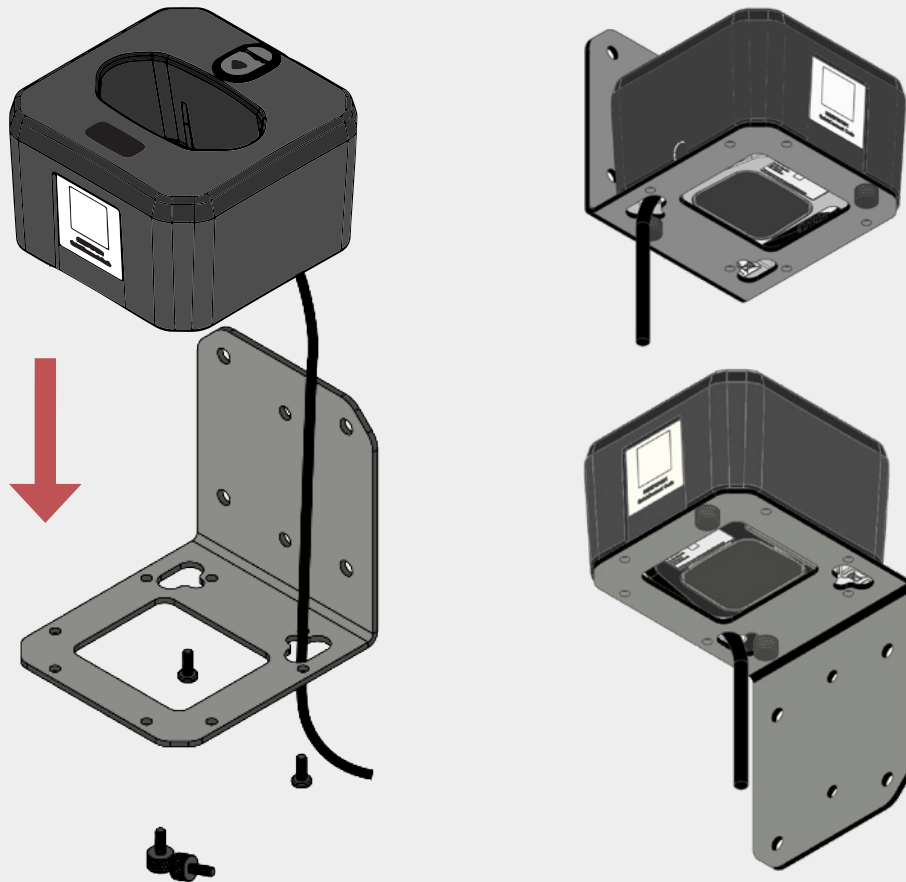


5. Unpacking & Installation (continued)

5.9.2 Wall Mount

The charging station can be mounted onto a wall using the wall mount bracket (CRA-WMB4-C286). Mount the bracket to a wall using four #10 (M4 or M5) size screws (not provided). The wall mount bracket can be mounted in upward or downward position depending on application (Figure 8). There are three positions that the charging station can be affixed onto the bracket. Choose a position suitable for your workflow, thread the USB cable through one of the two cable exit holes on the bracket, and attach the charging station onto the bracket using two screws supplied with the wall mount bracket. Optional thumb screws (CRA-CR27-01) are available to mount the charging station without using a screwdriver.

Figure 8: Install Charging Station with Wall Mount Bracket CRA-WMB4-C286 (thumb screws are optional & sold separately)



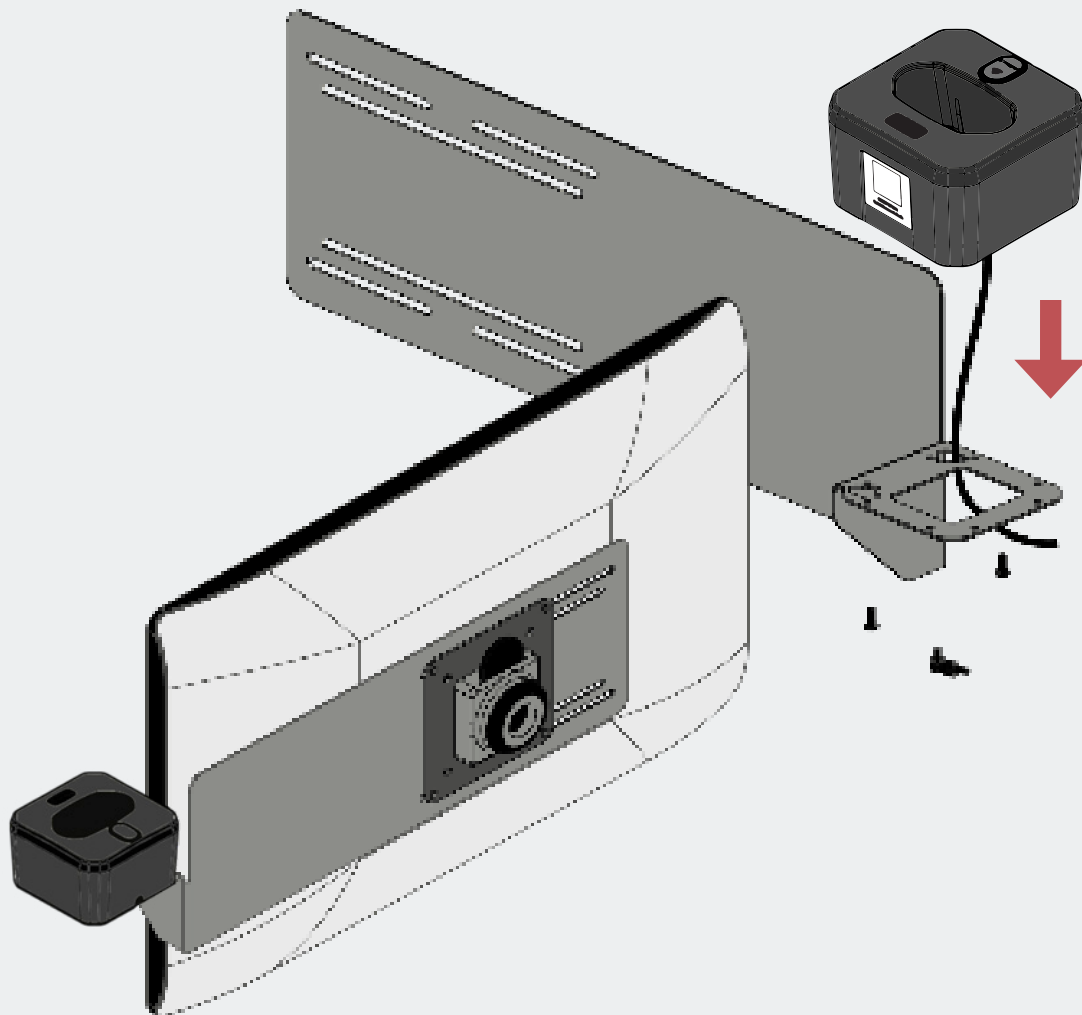
5. Unpacking & Installation (continued)

5.9.3 VESA Mount

To mount the charging station next to a monitor on a medical cart, secure the cart VESA mount bracket (CRA-MB7) to the monitor support beam on the cart first. The CRA-MB7 is compatible with monitor size up to 27" (69 cm). It can be mounted with the bracket on either the left or right side of the monitor. Thread the USB cable through one of the two cable exit holes on the bracket, and attach the charging station onto the bracket using two screws supplied with the mounting bracket (Figure 9). Optional thumb screws (CRA-CR27-01) are available to attach the charging station without using a screwdriver.

Please note: screws holding monitor in place may loosen over time and monitor may tilt to one side. If that occurs, adjust the monitor position and tighten those screws.

Figure 9: Install Charging Station with a VESA Mount CRA-MB7 (thumb screws are optional & sold separately)



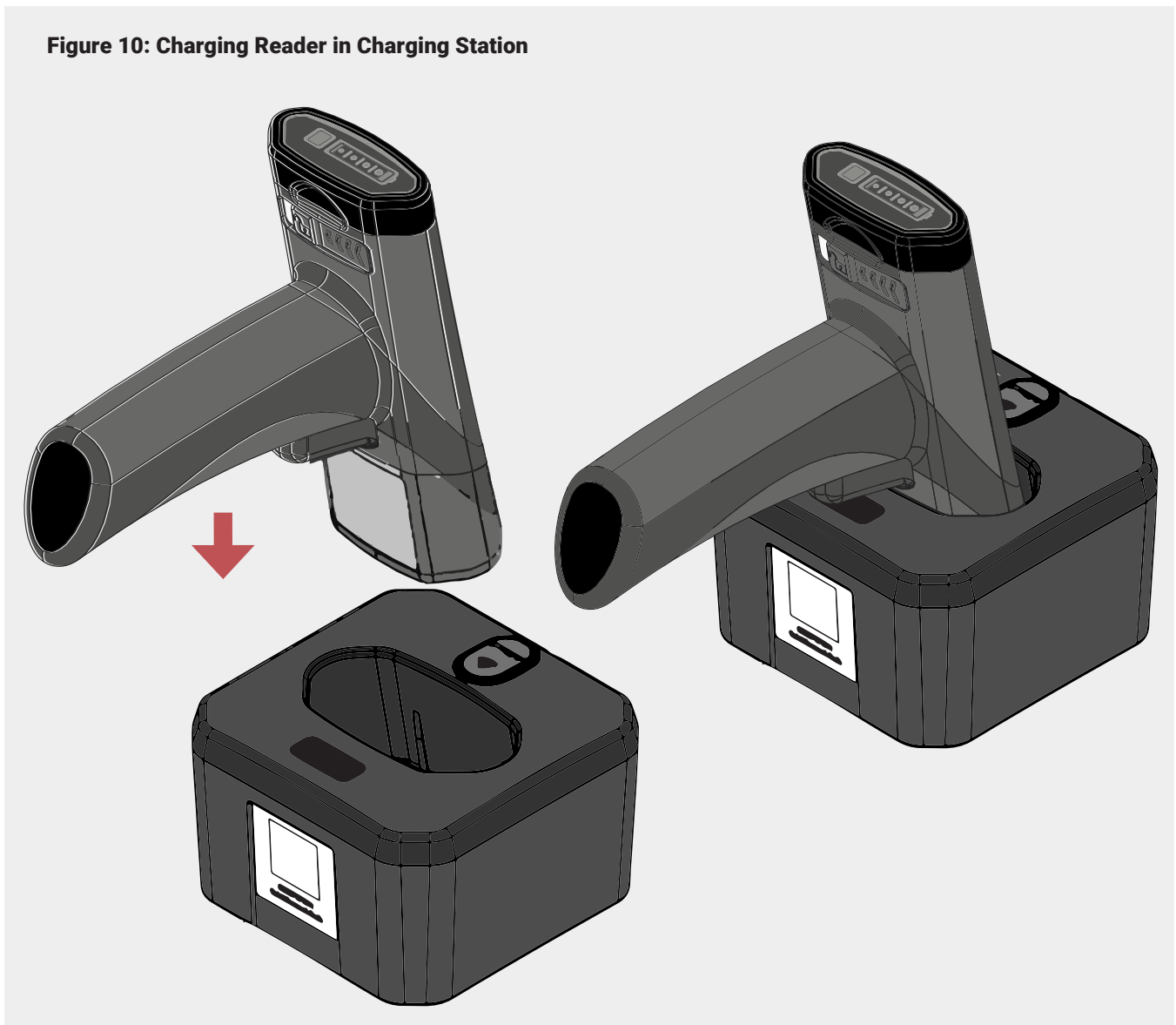
5. Unpacking & Installation (continued)

5.10 Charging the CRA-B27DK-C286 Battery

It is recommended to fully charge the battery before deploying the reader for the first time, even though a new battery has a residual amount of battery power. To ensure adequate battery power while working, always place the reader back into a charger between activities. Constant charging will not shorten the life of the battery.

5.10.1 To charge the battery installed in the reader, place the reader in the charging station with the scan window facing down (Figure 10). The reader will beep once if the reader is powered off and wakes up, another beep if the reader has been paired with the charger and reconnects. The Power Gauge LEDs on the battery will start flashing 4 seconds on and 1 second off alternately. Once the battery is fully charged, the Power Gauge LEDs will stay on solid. The battery will be fully charged in approximately 3.5 hrs when using the charging station with an external power supply. Charging time may vary if using another source.

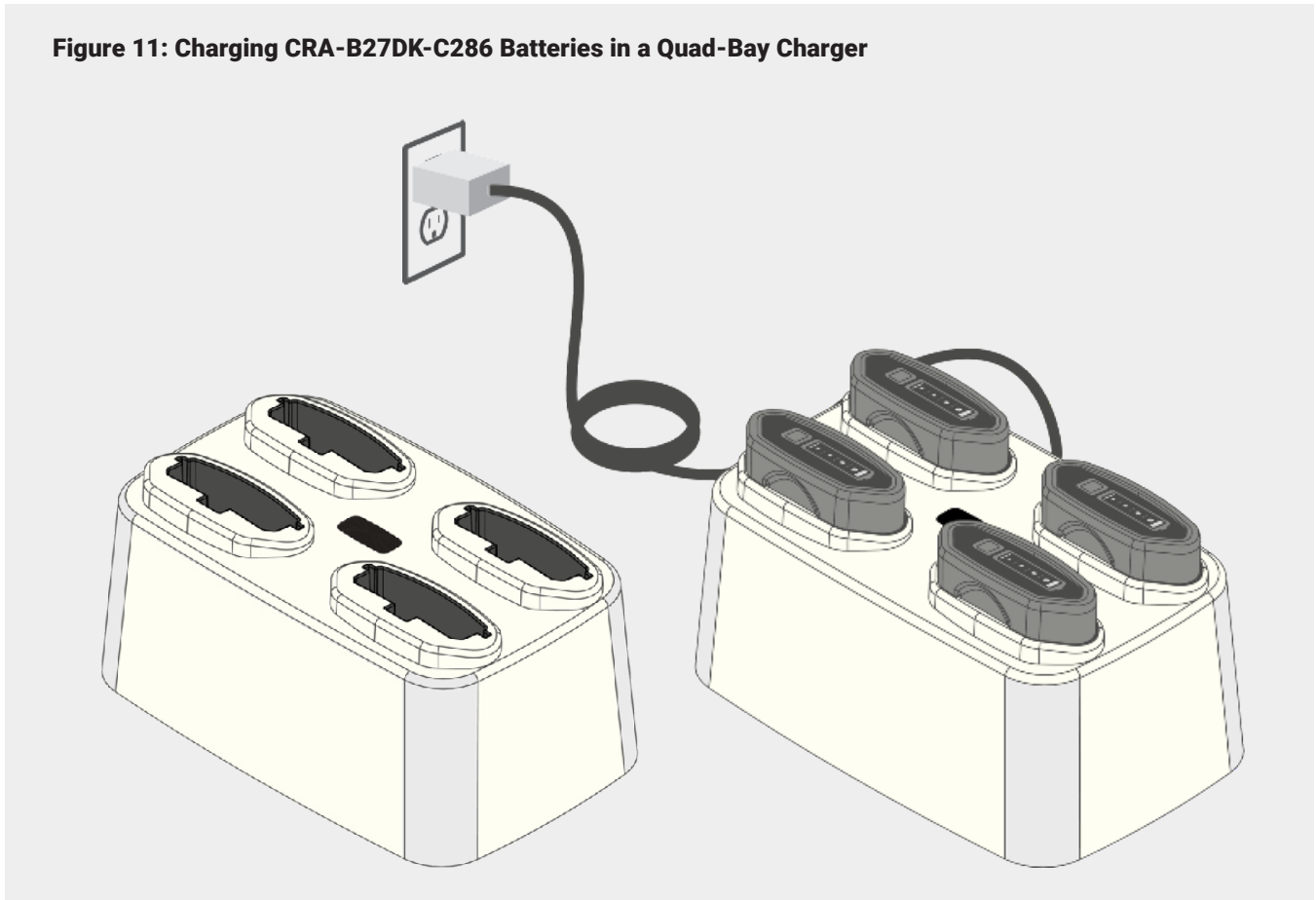
Figure 10: Charging Reader in Charging Station



5. Unpacking & Installation (continued)

5.10.2 The batteries can also be charged using the Quad-Bay battery charger (CRA-A274). Connect the Quad-Bay charger to the power supply provided for the charger and plug the power supply to an AC power source. Insert batteries into the charger (Figure 11). The batteries will start charging as the Power Gauge LEDs start flashing 4 seconds on and 1 second off. The LEDs will stay solid on when a battery is fully charged. The battery will be fully charged in approximately 4 hrs when using the quad-bay battery charger.

Figure 11: Charging CRA-B27DK-C286 Batteries in a Quad-Bay Charger



Please note: the temperature range to charge the battery is 0°C – 40°C (32°F – 104°F). Although the reader will operate beyond this range, the battery may not charge properly. To avoid temperature related battery issues, always charge the battery and operate the reader between 0°C – 40°C (32°F – 104°F).

Please note: It is normal that the area around the serial label on the reader becomes warm during charging.

For long-term storage or shipping, please remove the battery from the reader or the Quad-bay charger.

5. Unpacking & Installation (continued)

5.11 Pairing CR2100 with a Bluetooth® Device

The CR2100 reader operates in Bluetooth Low Energy (BLE) mode. It must be paired with another Bluetooth device or application that supports BLE for wireless data communication.

There are three QuickConnect methods:

1. The reader can pair with a CRA-A211 Bluetooth Inductive Charging Station
2. The reader can pair with a CRA-BTDG27-C286 Dongle
3. The reader can connect directly to a host PC as a keyboard device using the Code DirectConnect Desktop App.

5.11.1 Pairing with a Bluetooth® Inductive Charging Station or Bluetooth Dongle

The CR2100 reader can pair with a Bluetooth Inductive Charging Station, or the Code Bluetooth Dongle. The charging station or dongle will receive data wirelessly from the paired reader and send to the host PC via USB. It can receive commands, configurations, files, etc. from the host and send wirelessly to the paired reader.

To pair a CR2100 reader, simply scan the unique QuickConnect Code on the front of the Charging Station or the Bluetooth Dongle. A successful pairing is indicated by two short beeps followed by one normal beep and one vibration. Also, the wireless indicators on both the reader and inductive charging station will turn solid green; the dongle will turn solid blue. Alternatively, the QuickConnect code can be generated and displayed on a host PC using the DirectConnect application.

5.11.2 Connecting to a Host PC as a Keyboard Device Using the Code DirectConnect Desktop App.

The CR2100 reader can connect directly to the host PC as a keyboard device using the DirectConnect desktop application. This application can be found on the CR2100 product page on the Code website under the Software tab. Install the application on the host PC. The application will generate a QuickConnect code on the screen.

To connect a CR2100 reader, simply scan the unique QuickConnect Code on the host PC screen.

5. Unpacking & Installation (continued)

5.11.3 Pairing with a Host

The CR2100 reader can be paired with a third-party host such as a mobile phone, tablet or a PC that supports BLE as a Bluetooth® HID keyboard device. Scan the barcode below (M20381) to set the reader to Bluetooth HID keyboard mode. Open Bluetooth settings menu on the mobile device or Device Manager on the PC, find “Code CR2100” in available Bluetooth devices and connect. Successful connection is indicated by a beep sound and flashing of the BT indicator on the reader. Automatic reconnection can be set on the host.



M20381_01

5.11.4 Locking Device Links

The CR2100 reader supports locking the link between a reader and a Bluetooth® inductive charging station, or a Bluetooth dongle. Once locked, the charger can only connect with the paired reader. After pairing a reader, scan the barcode M20409 below to enable Link Lock. To unlock the link, scan the barcode M20410.



M20409_01

(Enable link lock)



M20410_01

(Disable link lock)

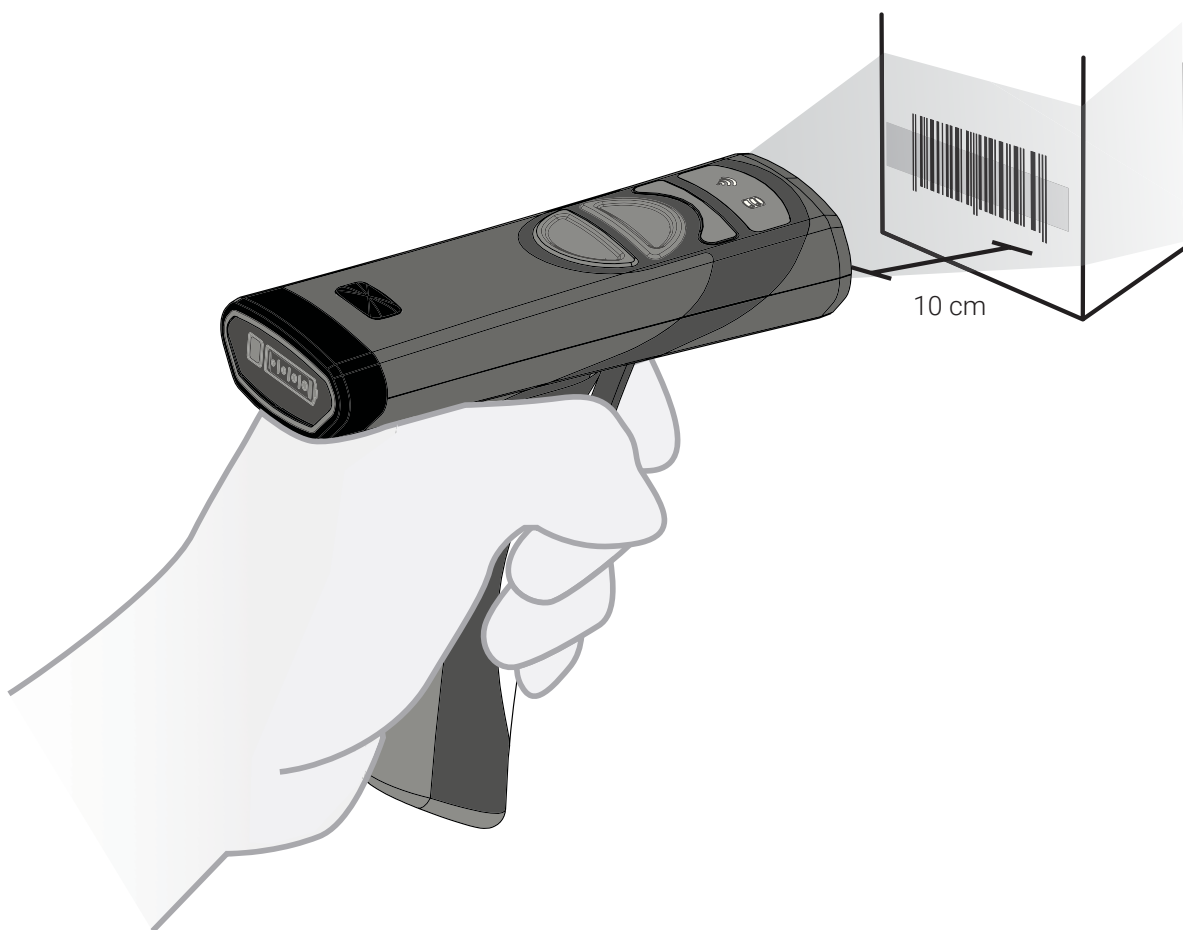
6. CR2100 Operation

The CR2100 provides red illumination and a blue targeting bar to facilitate barcode scanning.

6.1 Handheld Scanning

Target the CR2100 reader at a barcode at a distance about 10 cm (4") (Figure 12), pull the trigger to read the barcode until the barcode is successfully read; alternatively, press one of the buttons on the top of the device. Press the scan button or trigger until the reader emits a beep, flashes green in the indicator window and vibrates, which indicates a successful read. Depending on the size of the barcode, the user may need to vary the distance between the reader and the barcode. In general, high-density codes read better at shorter distances (close up) and large or wide barcodes read better at larger distances (farther away).

Figure 12: Manual Scanning



6. CR2100 Operation (continued)

6.2 Targeting

The CR2100 reader emits a blue targeting bar to help capture the barcode within its field of view (Figure 12). For best performance, aim at the barcode with the targeting bar.

6.3 Presentation Scanning

The CR2100 supports presentation scanning in the charging station. This enables scanning without pressing a scan button or pulling the trigger. If this feature is enabled and the reader is placed into a charging station, the reader enters presentation scanning mode. A mounting bracket will be needed to hold the reader and base in a position for presentation scanning. When an object is presented in its field of view, the reader will automatically emit a brighter red illumination, turn on the targeting bar, and attempt to scan barcodes (Figure 13). A successful read will be indicated by a beep and flashing green in the indicator window. Normal reading distance is about 10 cm (4") from the window of the reader or 9 cm (3.5") from the bottom of the base but the user may need to move the barcode closer or farther away for best results depending on barcode size.

Figure 13: Presentation Scanning



6. CR2100 Operation (continued)

6.4 Battery Use

The CRA-B27DK-C286 battery has a Lithium-ion cell with advanced features to allow effective use and management of its life. Usually, a new battery is only charged partially and should be fully charged before initial use. The battery has a built-in power gauge status indicator that turns on when the power gauge button on the battery is pressed, when the trigger is pulled or when one of the scan buttons is pressed.

Figure 14: Interpreting the Battery Status Meter

No LED turns on	Power exhausted	
One LED flashes	<10% power left	
One LED turns on	<25% power left	
Two LEDs on	25-50% power	
Three LEDs on	50-75% power	
Four LEDs on	75-100% power	

When a battery is being charged either in a reader or in a quad-bay battery charger, the battery LEDs will flash. As power level increases, more LEDs will flash. Once it is fully charged, four LEDs will stay on solid.

The CRA-B27DK-C286 battery has a built-in health check that tracks residual power capacity against a new cell. See section 12.3 for the M-Code to output battery health information as a percentage of a new cell. Depending on use intensity and workflow, replace the battery when the residual capacity drops below a predetermined level to ensure that the battery will always last. Code recommends replacing the battery when residual capacity drops below 80%, which equates to about 500 charging cycles.

6. CR2100 Operation (continued)

6.5 Paging the Reader

The paging button on the Bluetooth® Charging Station assists with locating a connected reader. When touched for more than 1 second, the connected reader will beep until:

1. Any button on the reader is pushed
2. The paging button is touched again for more than 1 second
3. The page function times out

The page function timer is set to 30 seconds by default but can be configured for any length between 1 and 60 seconds.

Please note: *the reader will beep when paged even if the reader is configured to turn off the beeper. If no reader is connected, the Paging LED on the charging station will flash 3 times quickly.*

6.6 Reader Power Modes

The CR2100 readers support 3 power modes:

Operating Mode

The reader attempts to decode barcodes either by a trigger pull (or button press) or in presentation mode if enabled. In this mode, illumination and targeting are flashing.

Idle Mode

The reader is on but not attempting to decode barcodes. In this mode, using default settings, illumination and targeting are not on.

Power Off Mode

If the reader is out of its charger and in idle mode, it will power off after 2 hours by default. Idle mode duration before entering power off mode can be configured. Pushing any button on a powered off reader or placing it in a powered charging station will wake it up within 2 seconds.

7. User Feedback

The CR2100 readers and accessories have built-in audio, visual and haptic indicators to provide status information to the user. Default indicator patterns are described below. These patterns can be customized for different user environments. For example, it may be desirable to turn off the beeper and only have the illuminating light and haptic feedback indicate that data was successfully read.

7.1 CR2100 Reader

Status	Visual	Audio	Haptic*
Successfully powers up	Reader LEDs flash once in sequence	One beep	One vibration
Attempts to connect to a host	Wireless LED flashes fast until time out	-	-
Successfully connects to a host	Wireless LED turns on solid	Two short beeps & one normal beep	One vibration
Connected to a host	Wireless LED stays on solid	-	-
Reconnects to a charger successfully	Wireless LED becomes solid	One beep	-
Fails to connect	-	Three beeps	-
Successfully decodes & transfers data to the host	Read indicator flashes green once & wireless LED flashes until transmission is complete	One beep	One vibration
Decodes but fails to transfer data	LED flashes red three times	Three beeps	-
Successfully decodes & processes configuration code	Read indicator flashes green once	Two beeps	Two vibrations
Successfully decodes but fails to process configuration code	Read indicator flashes green once	Four beeps	Four vibrations
In idle mode, out of stand	Wireless LED flashes once every 10 seconds	-	-
Scanner is paged	LED continues flashing & reader beeps until a button is pressed	Beeps until a button is pushed or paging times out	-
Downloading file/firmware	Read indicator flashes amber	-	-
Installing file/firmware	Read indicator turns on red	Three slow beeps upon completion	Three slow vibrations upon completion
Transmitting data	LED flashes rapidly multiple times	-	-

*Haptic feedback is turned off when the reader is in a charger.

7.2 CRA-B27DK-C286 Battery

Status	Visual
Power gauge button pushed	LEDs turn on for 4 seconds
Scanner trigger is pulled or button is pushed	LEDs turn on for 4 seconds
Charging	LEDs alternate on for 4 seconds & off for 1 second
Fully charged while remaining in charger	LEDs stay on solid

7.3 CRA-A211 Bluetooth® Charging Station & CRA-BTDG27-C286 Bluetooth Dongle

Status	Visual
Not powered	LED off
Powered but not connected to a reader	LED alternates 1 second on & 1 second off
Attempts to connect to a reader	LED flashes fast 7 times
Connected to a reader	LED stays on solid
Transmitting data	LED flashes rapidly multiple times
Page issued to a connected reader	LED flashes when reader starts beeping & continues flashing until a button is pressed
Page issued but no reader is connected	LED flashes 3 times

8. CR2100 Configuration

There are several ways to configure the reader to meet specific application requirements: for example, enabling and disabling certain symbologies, embedding a date code such as deployment date or warranty expiration date, adding a prefix or suffix to data output or even complex data manipulations.

8.1 Use the Device Configuration Tool

The Device Configuration tool found on the Code website under Support, contains all manual configuration codes for the device. The tool can display an individual code to be scanned by a reader directly off the screen. It can easily generate a PDF file containing one or multiple codes.

8.2 Use CortexTools3

CortexTools3 is a software tool to manage Code devices. It is available from the CR2100 product page of Code's website. Users can use it to:

- Download firmware and other files to Code devices
- Retrieve files or images from the devices
- Retrieve device information including model number, serial number, Bluetooth® MAC address, license numbers if loaded, custom date if programmed and battery health information
- Send commands (refer to device Interface Control Document and Configuration Control Document) directly to the devices
- Generate a QuickConnect Code for a Bluetooth charging station

Please note: to ensure successful firmware updates, firmware download will not initiate if battery power level is low. If this occurs, charge the battery or swap with a charged spare battery.

9. Bluetooth® Communications

9.1 Bluetooth® Radio Power

The CR2100 readers use Class 2 Bluetooth Radio. The default radio power level on the reader is 0 dBm. Bluetooth radio power levels can be reconfigured for the reader or for the charging stations. The default radio power level on the CRA-A211 charger and CRA-BTDG27-C286 Bluetooth Dongle is -8 dBm. Reducing radio power output will restrict data transmission range. Refer to CCD for commands to change radio power level or contact Code Support.

9.2 Bluetooth® Auto-Reconnect

The CR2100 attempts to reconnect automatically when a connection is lost (for example, when the reader is moved out of range, loss of battery power, rebooting, or Bluetooth charging station or host powering down). This auto-reconnect feature is enabled by default but can be disabled. Default time out for auto-reconnect attempt is 5 minutes but can be configured for different durations.

9.3 Bluetooth® Security

By default, BLE communication in the CR2100 is AES-128 encrypted. For enhanced security requirements, please contact Code Support.

10. Interface Parameters

10.1 Bluetooth® Charging Station Interface

The CRA-A211 connects to a host via a USB cable. It automatically detects the USB hosts and connects as a HID keyboard device by default. To change to another interface type, scan the desired interface configuration code or use CortexTools3.

10.2 Bluetooth® Auto-Reconnect

If a CR2100 reader is connected directly to a host via BLE, it communicates as a Bluetooth HID keyboard device.

11. CR2100 Specifications

11.1 Typical Reading Ranges

Test Barcode	Minimum Distance	Maximum Distance
7.5 mil Code 39	1.25" (32 mm)	6.4" (162 mm)
10.5 mil GS1 DataBar	0.59" (15 mm)	5.75" (146 mm)
13 mil UPC	0.905" (23 mm)	10.0" (254 mm)
6.3 mil Data Matrix	1.10" (28 mm)	4.17" (106 mm)
10 mil Data Matrix	0.63" (16 mm)	6.46" (164 mm)
20.8 mil Data Matrix	0.83" (21 mm)	12.52" (318 mm)

Note: Reading ranges are a combination of both the wide and high-density fields. All test barcodes were of high quality and read along a physical center line at a 10° angle. Default reader settings were used. Distance measured from the front of the reader in Metric units then converted to Imperial units.

11.2 Supported Symbolologies

Symbolologies that can be decoded by the CR2100 are listed below. Common ones are turned on by default, but all can be turned on or off. To turn symbolologies on or off, scan the symbology barcodes in the CR2100 Configuration Guide located on Code website at or use CortexTools3 software.

11.2.1 Symbolologies Default On

- Aztec
- Codabar
- Code 39
- Code 93
- Code 128
- Data Matrix
- Data Matrix Rectangle
- GS1 DataBar, All
- Interleaved 2 of 5
- PDF417/Macro PDF417
- QR Code
- PDF417/Macro PDF417
- UPC-A/EAN/UPC-E
- DotCode

11.2.2 Symbolologies Default Off

- Codablock F
- Code 11
- Code 32
- Composite
- Data Matrix Inverse
- Han Xin Code
- Hong Kong 2 of 5
- IATA 2 of 5
- Maxicode
- Matrix 2 of 5
- Micro PDF417
- MSI Plessey
- NEC 2 of 5
- Pharmacode
- Plessey
- Straight 2 of 5
- Telepen
- Trioptic
- Postal Codes

11. CR2100 Specifications (continued)

11.3 Product Dimensions

Figure 15: CR2100 Reader Dimensions



11. CR2100 Specifications (continued)

11.4 Charging Station Dimensions

Figure 16: CRA-A274 Quad-Bay Battery Charger Dimensions

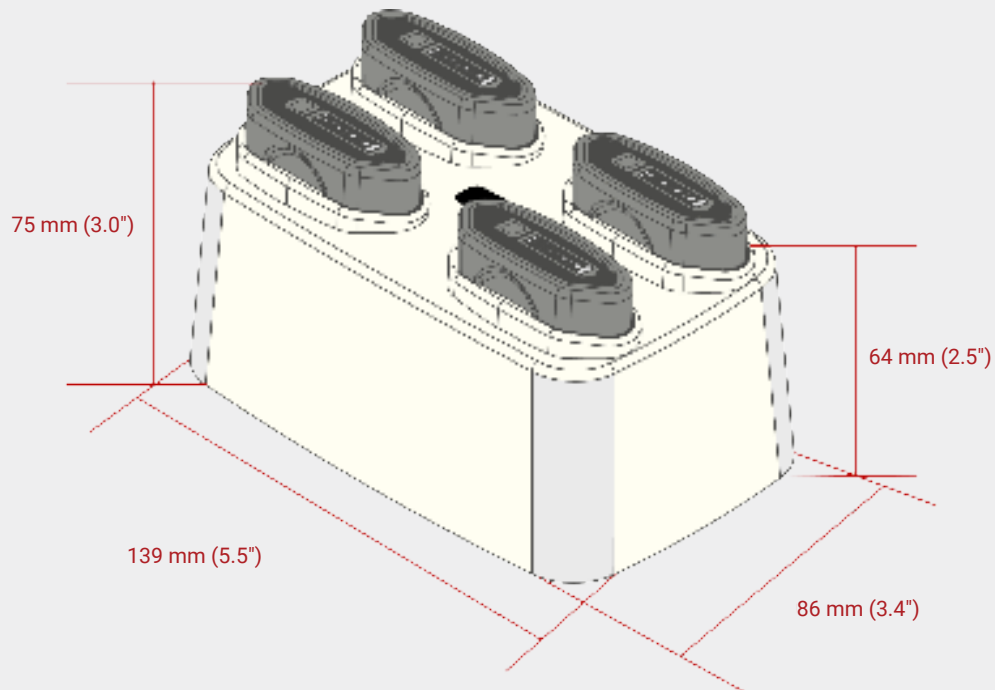
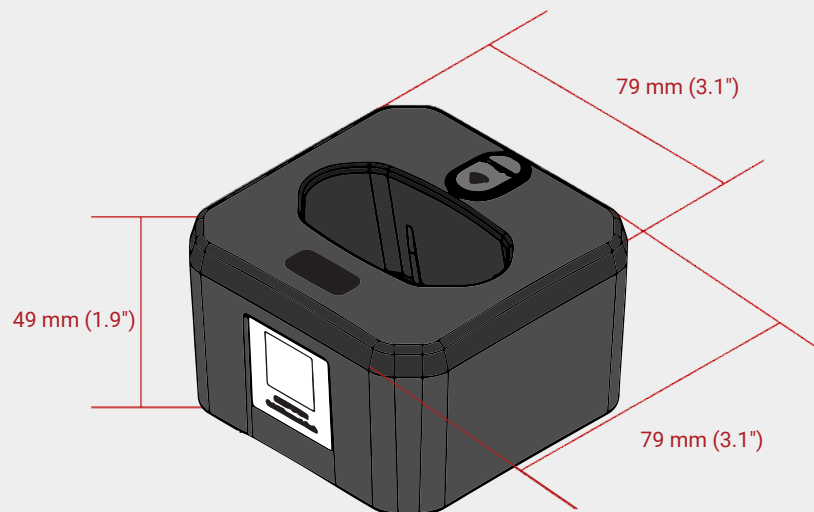


Figure 17: Charging Station Dimensions for the CRA-A211



11. CR2100 Specifications (continued)

11.5 Base & Wall Mount Dimensions

Figure 18: CRA-MB6BK-C286 Desktop Base Dimensions

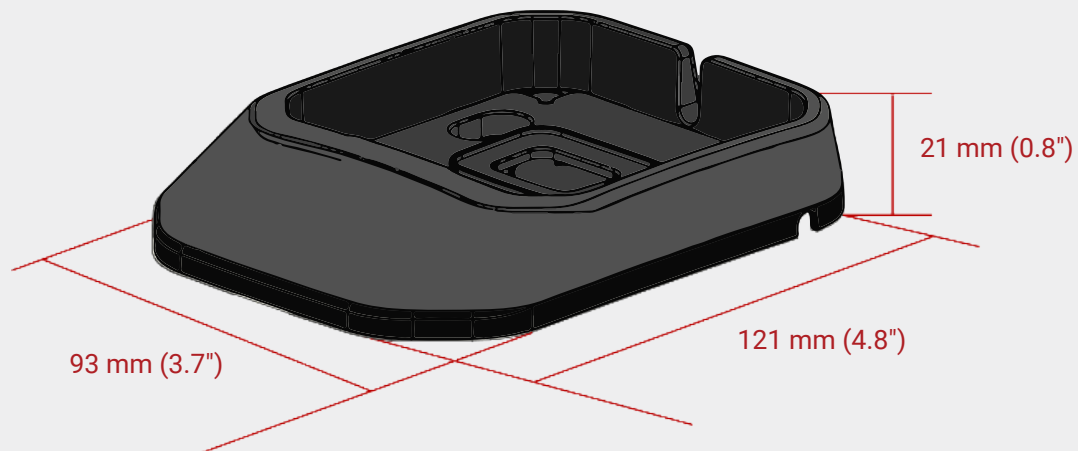
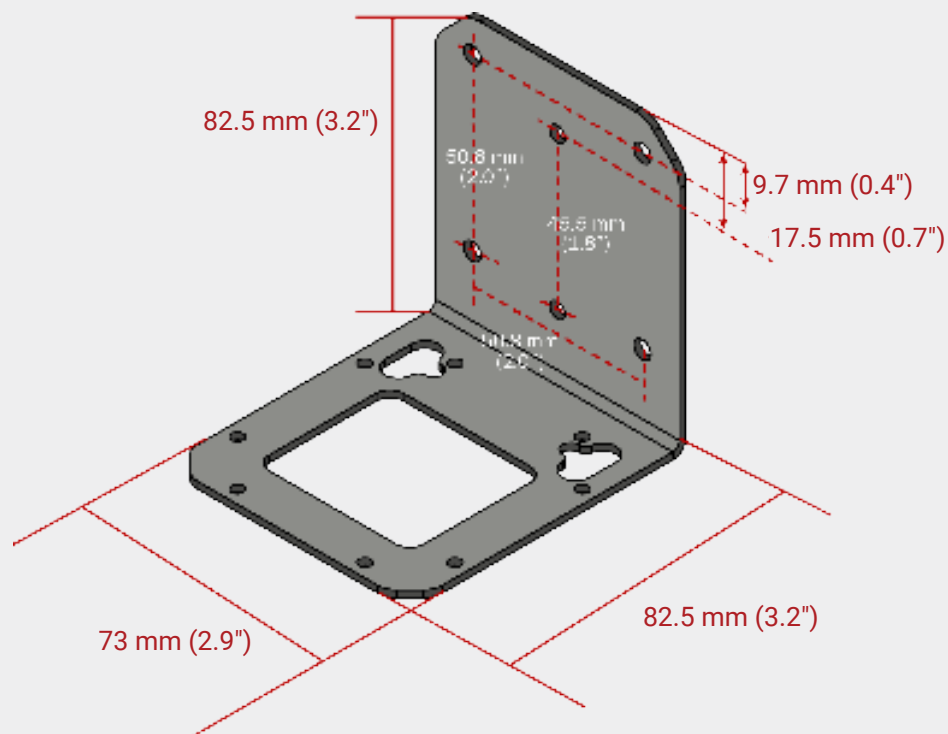


Figure 19: CRA-WMB4-C286 Wall Mount Bracket Dimensions



11. CR2100 Specifications (continued)

11.6 Cart Mount Bracket & Bluetooth® Dongle Dimensions

Figure 20: CRA-MB7 Cart Mount Bracket Dimensions

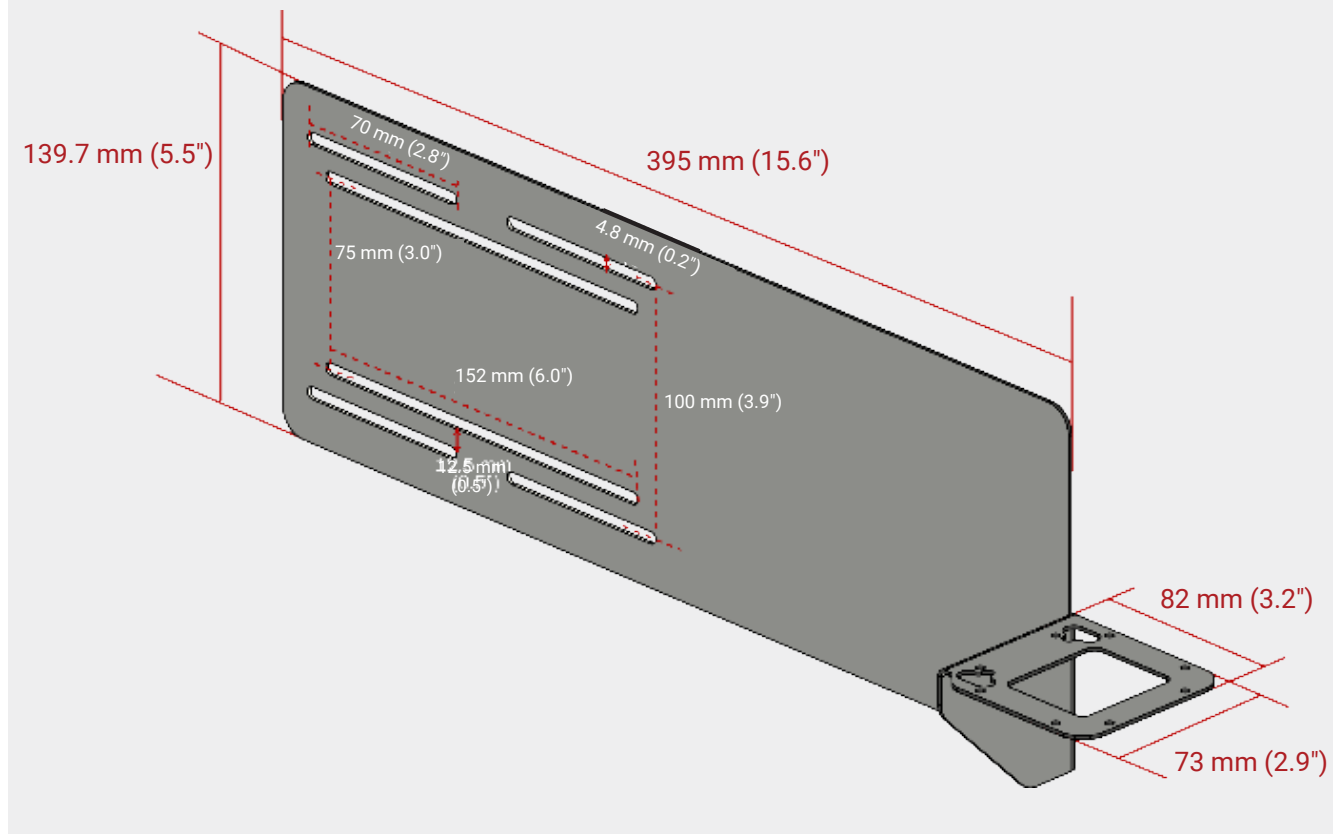
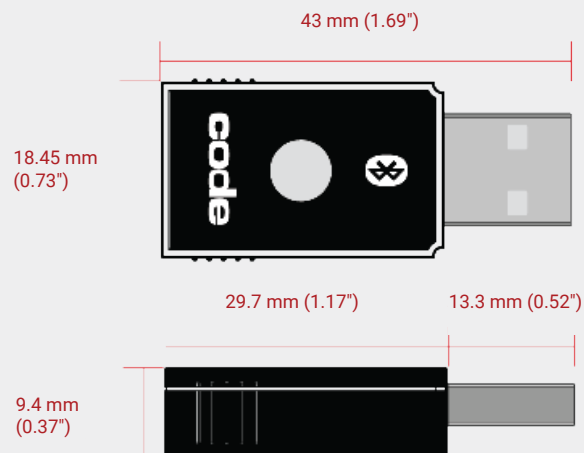


Figure 21: CRA-BTDG27-C286 Bluetooth® Dongle Dimensions



12. CR2100 Device Information

12.1 Reader Information

For device management and obtaining support from Code, reader information will be needed. To find out the reader model number, serial number, firmware version and optional licenses, run CortexTools3 software and connect the reader to the PC via Bluetooth® inductive charging station. Once CortexTools3 indicates the reader is connected, go to the Advanced tab. Scan the barcode below (M20361).



M20361_02

The following data will be displayed:

The screenshot shows the CortexTools3 software interface. On the left, a sidebar lists 'Connected Readers' with a single entry: '1130087121 CR2100'. The main window is titled 'Advanced' and contains a 'Send Packetized Data' section. This section has several checkboxes: 'Character Display' (selected), 'Show non-printable characters' (unchecked), 'Show hexadecimal' (unchecked), 'Show printable characters' (checked), 'Show ASCII sent to reader' (unchecked), and 'Show Message as XML' (checked). Below these is a text input field with the placeholder 'Enter command and data, then click Send button'. The XML data is displayed in a text area, enclosed in a box. An arrow points from this box to another box on the right, which lists the data fields: 'Device Model Number', 'Serial Number', 'Firmware Version Number', 'License Information (if installed)', 'Bluetooth Device Name (may be changed by user)', and 'Custom Data (if embedded by user)'.

```
<root>
  <RD>
    <RR ID="CR2100"/>
  </RD>
  <RD>
    <RR SH="1130087121"/>
  </RD>
  <RD>
    <FW VS="1.0.3"/>
  </RD>
  <RD>
    <LC GL=""/>
  </RD>
  <BT>
    <RD DI="Code CR2100"/>
  </BT>
  <RD>
    <RR DO=""/>
  </RD>
</root>
```

Device Model Number
Serial Number
Firmware Version Number
License Information (if installed)
Bluetooth Device Name (may be changed by user)
Custom Data (if embedded by user)

Note: Above information can also be output to a text application such as Notepad.

12. CR2100 Device Information (continued)

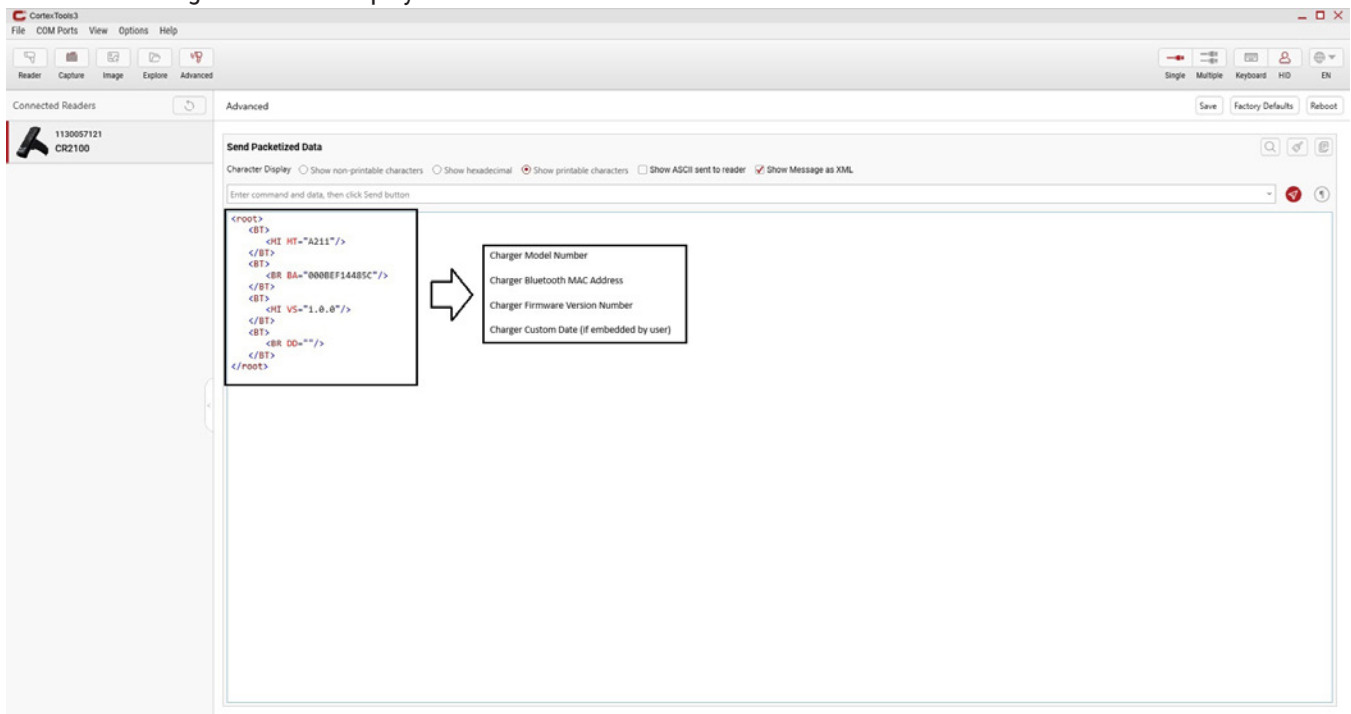
12.2 Bluetooth® Inductive Charging Station Information

Scan the barcode below (M20408) to obtain Bluetooth charger information.



M20408_02

The following data will be displayed:



Note: Above information can also be output to a text application such as Notepad.

12. CR2100 Device Information (continued)

12.3 Battery Information

Scan the barcode below (M20402) to obtain battery information.



M20402_01

The following data will be displayed:

The screenshot shows the CortexTools3 software interface. On the left, a sidebar lists 'Connected Readers' with '1130057121 CR2100'. The main window is titled 'Advanced' and contains a 'Send Packetized Data' section. This section has a 'Character Display' area with radio buttons for 'Show non-printable characters', 'Show hexadecimal', 'Show printable characters' (selected), 'Show ASCII sent to reader', and 'Show Message as XML'. Below this is a text input field 'Enter command and data, then click Send button'. The main display area shows XML data:

```
<root>
  <RD>
    <BI SN="529072101D"/>
  </RD>
  <RD>
    <BI DD=""/>
  </RD>
  <RD>
    <BI LF="98"/>
  </RD>
</root>
```

 An arrow points from this XML data to a box containing the following fields: 'Battery Serial Number', 'Custom Date (if embedded by user)', and 'Battery Health (% residual capacity vs. a new cell)'.

Note: Above information can also be output to a text application such as Notepad.

Note: Code will periodically release new firmware for hardware. For information on the latest firmware, visit the product's specific product page at codecorp.com.

13. Maintenance & Troubleshooting

13.1 Approved Disinfectants for the CR2100 Readers:

- Clorox® Non-Bleach Disinfecting Wipes
- Oxivir® Tb Wipes
- 0.5% Hydrogen Peroxide Solution

Please note: *mixed disinfectants have not been tested or approved to use with any Code devices and may result in damage and void the warranty. Please avoid using mixed disinfectants or alternating use of different disinfectants, even of approved disinfectants.*

Please note: *Hand sanitizers are not approved disinfectants or cleaners and should not be used on the devices. Follow the instructions of hand sanitizer use and always rub hands dry or put on gloves before using Code devices.*

13.2 Routine Cleaning & Disinfection

To maintain the highest performance of Code products, please follow the steps described below for routine maintenance and cleaning. Failure to follow proper cleaning procedures or using unapproved cleaners may result in the product warranty being voided.

Use only approved disinfectants and follow the instructions provided by the disinfectant manufacturers to clean and disinfect the devices. To prevent electric shock, always disconnect the charger from its power source before cleaning. Gently wipe plastic cases of the reader with battery installed and charging station with approved disinfectants. Never pour or spread liquid directly on the device. Do not remove the battery to clean the metal contacts on the battery or inside the battery compartment.

A dirty scan window will impact scanning performance. Never use any abrasive material to clean the window. Should the window become dirty, use a damp lint/dust free (or microfiber) cloth to wipe the window clean and allow air dry before use. Never spray any liquid directly on to the window. Never allow any liquid to pool around the window. Avoid using any liquid which may leave a residue or streaks on the window as it may impact scan performance.

13. Maintenance & Troubleshooting (continued)

13.3 Troubleshooting Guide

Problem	Possible Causes	Potential Solutions
Illumination or targeting does not appear when a scan button or the trigger is pressed	Battery is out of power	Charge the battery or replace it with a freshly charged one. When charging, make sure LEDs on the battery are blinking.
	Imager failure with the top LED on the scanner blinking red	Contact support
Illumination is on but the reader does not scan the barcode	Some symbologies are enabled by default, but some are not	Make sure the symbology you are scanning is enabled. Symbologies can be enabled or disabled using configuration codes (M-Codes) on Code's website.
The reader scans the barcode but fails to transmit the data to the host	Incorrect communication mode	Set the scanner to the correct communication mode using appropriate M-code available on Code's website (Note: USB keyboard is the most common mode).
	CortexTools3 is open	CortexTools3 takes ownership of the scanner, and data will be sent only to CortexTools3. Close CortexTools3.
The host receives incorrect data or misses characters	Incorrect keyboard language	Use M-code to set the keyboard language to correspond to your system settings.
	Incorrect communication protocol	Find and scan the M-Code to set raw data or package data.
	Incorrect setting for intercharacter delay	Use M-code to set the intercharacter delay to match your system settings.
When power gauge on battery is pressed, no LEDs on the battery turn on	Battery may be out of power	Charge the battery or replace with a freshly charged one. When charging, make sure battery LEDs are blinking.
	Battery is malfunctioning	Replace the battery with a functioning one.
The reader beeps three times	Reader failed to connect to a Bluetooth® charging base	Make sure the charger is powered up (Wireless logo on the charger is lit or blinking) and scan the QuickConnect Code again.
	Decodes but fails to transfer data	Make sure scanner is connected to charger base by scanning the QuickConnect code.
Cannot connect with my Bluetooth device	Device does not support BLE connection	Use a compatible device that supports BLE.
The reader beeps and vibrates four times after scanning configuration code	Reader successfully decodes but fails to process configuration code	Make sure to use the correct configuration codes for the reader.
Wireless LED on reader flashing one time per second	Reader is not connected to a charger or host (PC, tablet, mobile phone that supports BLE)	Move the reader into the Bluetooth range of a charger/host. Scan the QuickConnect Code on the charger to pair and connect. Use Device Manager on the host to pair and connect with the reader.
Wireless LED flashes once every 10 seconds	Reader is in sleep mode and out of charger	Place reader in charger or press any button to wake the reader up.
Scanner beeps until a button is pressed	Paging has been turned on	Beeps until a reader button is pushed, paging button on the charger is touched for more than 1 second, or paging times out (30 seconds by default).
Page button does not work	No reader is connected or reader is out of range. Paging LED flashes 3 times when touched for more than 1 second	Scan QuickConnect code to pair the scanner with the charger or bring the reader in range of the charger.
Wireless LED Flashes fast 7 times, no data can be sent	Base is attempting to connect to a reader	Make sure scanner is on and in range.

14. Contact Code for Support

If any problem is encountered when using a Code device, contact your facility's technical support first. If they determine the problem lies with the Code device, they should contact the Code Support department at codecorp.com. To obtain support, please provide the following information:

- Device model number
- Device serial number
- Firmware version

Code Support will respond by telephone or email.

If it is deemed necessary to return the device to Code for repair, Code Support will provide a Return Authorization (RMA) Number and shipping instructions. Packaging or shipping improperly may result in damage to the device and void the warranty.

For repair or technical assistance in EMEA, locate your regional Brady Technical Support office by going to: bradyeurope.com/services

Code corp is a brand by Brady.

15. Warranty

For complete Warranty and RMA information, go to codecorp.com.